

TERMS AND CONDITIONS

Welcome to Italianonline.it, free exercises and Italian courses available for learning Italian over Skype, since 2008.

The terms & conditions on this page explain the agreement (contract) between the Tutor (Katalin Racz) and you, the user of my services or products.

You automatically agree to fully accept these terms & conditions below anytime you do any of the follow things: visit this website, purchase services or products from the Tutor, receive free services or products from the tutor or when you become a Tutor's student.

Class cancellation

All cancellations need at least 24 hours notice. If you cancel with less than 24 hours notice, you lose your paid-for class. If a teacher cancels with less than 24 hours notice, you get a free class. Students need to communicate by email to cancel their class.

Technical issues

If you have electricity or technical problems from your side, the Tutor can not be responsible if you miss a class or part of a class.

A good internet connection is a must and you will also need a microphone and/or headphones, possibly a camera and a communication programme such as Skype, Zoom or Google Meet.

If you have electricity or technical problems from your side, the Tutor can not be responsible if you miss a class or part of a class.

Online Privacy Policy

EFFECTIVE DATE: 30-12-2020

What information do we collect?

We collect as little information as possible in order to give consultations & trial classes or when students need to contact us. We typically collect your name, your country of location, email address, reason for contact, when needed. We also use website analytics, which only collect click counts and how long people stay on pages and how often they click through to other pages. None of this data is personally identifiable and it is only aggregate data with no names attached.

What do we use your information for?

We never sell or share your information with anyone outside of this website. We use your information to improve our service to you, to send emails, respond to inquiries & provide customer service and support as requested or needed.

How do we protect your information?

We use many levels of security in our website to safeguard your personal information. You can feel safe entering your information into our website. We have never had a violation of security at this site. Your information is never visible to the public. Upon your request, we can also delete all of your information from our secure online operating environment.

Do we disclose information to 3rd parties?

We never give, sell, trade or transfer any of your information to any 3rd parties outside of our company for things like advertising, marketing or research purposes.